



ALL-INCLUSIVE SERVICE



SATISFACTION DELIVERED, COMPLIANCE ASSURED

HISAKA – We are here to bring value for you

Adhering to industry standards and regulations, our experienced team provides top-notch service—from routine checks to major overhauls—ensuring optimal performance and extended lifespan for your heat exchangers.

Comply with

Standards



誠心

“Delivering Sincerity and Creativity”



WE ARE HERE TO SUPPORT YOU, EVEN IN
THE MOST CHALLENGING SITUATIONS AND
CONDITIONS

From demanding industries like palm oil, marine, petrochemical plants, to offshore operations—we've been there, delivering solutions to resolve your heat exchanger issues effectively.



COMPLIANT SERVICE CENTRE FOR A SAFER AND WORRY-FREE EXPERIENCE

HISAKAWORKS SEA Service Centre is committed to delivering high-quality, regulation-compliant services for plate heat exchangers (PHEs), certified with ISO 9001 and ISO 45001 and adhering to Department of Environment (DOE) standards.

Why partner with HISAKA?

- **Regulation Compliance:** All servicing processes, including wastewater treatment and chemical handling, meet environmental and safety standards.
- **Versatile Support:** Serving direct factory end users and engineering companies with fully equipped facilities for plate heat exchanger maintenance.

Benefits for Customers:

- **One-Stop Solution:** Avoid the hassle of coordinating with multiple contractors—HISAKA manages everything from start to finish.
- **Complete End-to-End Support:** From installation and servicing to spare parts replacement and performance restoration, we handle it all.
- **Flexible Service Options:** Choose between comprehensive servicing at our service center or on-site maintenance, even in challenging locations.



WASTE WATER TREATMENT



WAREHOUSE



UV FACILITY



SERVICE JUMBO SIZE

OUR CUSTOMER SERVICES

- All-Brand Heat Exchanger Service
- Reliable After-Sales Support
- Real-Time Performance Assessment
- In-Depth Troubleshooting
- New Unit and Piping Installation

2

Reliable After-Sales Support

- **Internal Service Records:**
Ensures clear servicing history and easy follow-ups.
- **Service Record Sticker:**
Allow quick maintenance scheduling.
- **Quick Contact:**
Reach HISAKA via mobile or QR for instant inquiry.



4

In-Depth Troubleshooting

- **Non-Destructive Testing (NDT):**
UV and dye penetration testing for defect and surface crack detection.
- **Microscopic Analysis (Optional):**
Assess corrosion, surface defects, and material wear.
- **Expert Insights:**
Help customers make informed maintenance decision.



1

All-Brand Heat Exchanger Service

- **Services Offered:**
Chemical cleaning, re-gasketing, UV/dye penetration testing, pressure and leak testing, full refurbishments.
- **Hassle-Free:**
One-stop service for all brands, both in-house and on-site, including ships and offshore platforms.

3

Real-Time Performance Assessment

- **Data Collection:**
Uses portable ultrasonic flow meter to measure actual flow rates and temperatures.
- **Quick Analysis:**
Heat exchange calculation at site to compared with design specifications.
- **Technical Report:**
Provides heat exchanger conditions, performance, and recommendations for maintenance planning.

5

New Unit and Piping Installation

- **End-to-End Service:**
Simplified coordination from procuring new units and accessories to piping modifications, installation, testing, and commissioning.



HISAKAWORKS S.E.A. SDN BHD

Company No. 200401032551
No 2, Jalan TP 2, Taman
Perindustrian SIME UEP, 47600
Subang Jaya, Selangor, Malaysia

T +60 3 8081 4185
F +60 3 8081 7185
E heatexc@hisaka-asia.com

JOHOR CONTACT

T +60 16 201 6139
E afiq.azahar@hisaka-asia.com

PENANG CONTACT

T +60 16 201 8039
E yuchao.low@hisaka-asia.com